



Amphasys AG

Reinventing Single Cell Analysis

We are a highly innovative and internationally active high-tech company, specialized in pollen quality analysis for the seed industry. We provide technology and services based on our patented microchip technology. For the further market development we are looking for a

Biologist / Agronomist for Customer Support

with background in agronomy, biology or natural sciences. In this important and versatile function, you will take over responsibility for application and technical customer support. Your main tasks will include:

- Remote technology and application support and troubleshooting
- On-site and remote installations of instruments, including customer training
- Preventive maintenance of customer instruments
- Testing of Amphasys products for quality control, assembly of spare parts
- Reporting and updating of support activities via ticketing system
- Arrangement of customer visits and deliveries
- Contributing to the production of user documentation
- Close interaction with the sales and the technology teams to constantly improve products, services and processes

You are a young professional with a flair for technology. You have a service-oriented personality and are at ease interacting with customers and colleagues. Your self-motivation and drive help you to work efficiently and reliably on a high-quality level also for recurring tasks. You are willing to travel.

We expect the following qualifications for this position:

- Bachelor or Master level education in natural sciences, preferably in agronomy or plant biology
- Creative, communicative, and customer-oriented personality with a natural affinity to support and train people
- Analytical mindset, pragmatic and organized way of working
- Enthusiasm for technology and its applications, an optimization-oriented mindset towards recurring tasks
- Excellent skills in English and preferably Spanish or French. German, Hindi, Chinese and other languages are of major advantage

What we offer:

- A versatile work environment in a young, emerging company with an enthralling technological background
- An interdisciplinary and exciting working atmosphere, close to the management, with the potential for professional development
- A modern workplace at Technopark Lucerne with great infrastructure and easy accessibility

www.amphasys.com

Are you interested and committed to play a crucial role for the success of Amphasys? Then we are looking forward to receiving your detailed application including picture which you please send by e-mail to federica.assenza@amphasys.com.